

DIY REPAIRS

John Deere supports a customer's right to maintain, diagnose, and repair their equipment. When a customer buys from John Deere, he or she owns the equipment. Maintenance, diagnostic and repair tools are made available through the following means:

1. Manuals (Operator, Parts, Service)

All technical and operator manuals can be purchased by customers online through the [Technical Information Store](#) Online.

- a. [Manuals and Training](#)
- b. [John Deere Parts & Service](#)

2. Product Guides – Quick Reference Guides

- a. [Quick Reference Guides](#)

3. Product Service Demonstrations, Training, Seminars or Clinics

- a. [Training and Safety Videos](#)
- b. [Simulators](#)

4. Fleet Management Information

- a. [John Deere Connected Support™](#)
- b. [JDLink™](#)

5. On-Board Diagnostics via diagnostics port or wireless interface

- a. Machine issues are identified by a specific Diagnostic Trouble Code (DTC) that can be accessed through the machine display or dash. Some machines allow for the basic description of the DTC to be viewed.
- b. [Remote Display Access](#)
(view of operator's display in cab)
- c. Mobile Apps (access through the John Deere App Center app, available on both [Android](#) and [iOS](#) app stores)
 - i. Provide operating tips and basic troubleshooting information. Some apps also provide the ability to look up Diagnostic Trouble Codes (DTCs) for more information.

6. Electronic Field Diagnostic Service Tools and training on how to use them

- a. [Customer Service ADVISOR™](#)
 - i. Capabilities–Access to operator and technical manuals, look up diagnostics codes, machine diagnostic connectivity with electronic data link (EDL) and perform machine calibrations.
 - ii. Access–Contact [local John Deere dealer](#) on purchase and support information.

7. Other publications with information on service, parts, operation and safety

- a. [Safety Information](#)
- b. [Operation Training](#)
- c. [Warranty & Protection Plans](#)

Interested parties can contact their local John Deere dealer for more information on these resources. All tools/resources outlined are currently available in the marketplace to customers, independent repair personnel and end users – and will continue to be available in the future.

For more information on Deere's commitment to ownership and repair visit [Deere.com/repair](https://www.deere.com/repair).

